**2019**

**CLINIC/CONSULTATION HOURS**

**IN-PERSON APPOINTMENTS (House-call or In-Clinic)**

**Monday – Friday 9am-3pm**

**Saturday 10am-2pm**

\*\*availability outside normal hours may be available by request - ***\*\*additional charges apply\*\****

**VIRTUAL VETERINARY CARE** (phone/video/chat)

**STANDARD HOURS**

**Monday – Friday:** **9am to 6pm; Saturday:** **10am-2pm**

**URGENT CARE HOURS (25% rate increase)**

**Monday – Friday:** **7:30am-9am; 6pm-8:30pm**

**Saturday**: **8am-10am; 2pm-4pm; Sunday: 10am-4pm**

**ER HOURS (50% rate increase)**

**Monday – Friday:** **6am-7:30am; 8:30pm-11pm**

**Saturday:** **6am-8am; 4pm-11pm**

**Sunday:** **6am-10am; 4pm-11pm**

**MMVC – PRICING STRUCTURE**

**VETERINARY HOUSE-CALL MILEAGE & TRAVEL TIME**

**$10.00 minimum/base travel rate**

***PLUS*** **(+)**

**Travel Time Rate/5-Minutes – based on one way only**

**$5.00/5-minutes:** **<20-minute**s, **$7.50/5-minutes:** **21-35 minutes**; **$10.00/5-minutes: >36-minute** **travel time (one way)**

**$10.00 base travel rate+ # units**

* **(1)** 00-5 minutes = **$15.00**
* **(2)** 05-10 minutes = **$20.00**
* **(3)** 11-15 minutes = **$25.00**
* **(4)** 16-20 minutes = **$30.00**
* **(1)** 21-25 minutes = **$47.50**
* **(2)** 26-30 minutes = **$56.50**
* **(3)** 31-35 minutes = **$62.50**
* **(1)** 36-40 minutes = **$90.00**
* **(2)** 41-45 minutes = **$100.00**
* **(3)** 46-50 minutes = **$110.00**
* **(4)** 51-55 minutes = **$120.00**
* **(5)** 56-60 minutes = **$130.00**
* >60 minutes = call for pricing

***IN-PERSON EXAM & CONSULTATIONS PERFORMED IN-CLINIC***

***\*\*no travel fee assessed for in-clinic visits\*\****

**Facility Use** = **$16.00** per appointment

**Technician Use** = **$10.00** per 15 minutes

***UNLESS OTHERWISE STATED, ALL PROFESSIONAL SERVICES (INCLUDING EXAM & CONSULTATION) PROVIDED BY A VETERINARIAN WILL BE BILLED AT AN HOURLY RATE IN 0.1 HOURLY INCREMENTS***

**\*\***Includes but not limited to – in-person; telemedicine (email, phone, text, fax communication); prescription (refill) requests, authorization & approval; information assembly and research including previous medical record collection & symptom/disease investigation **\*\***

0.05 Hour = 01-03 minutes

* 1. Hour = 04-06 minutes
	2. Hour = 06-12 minutes
	3. Hour = 13-18 minutes
	4. Hour = 19-24 minutes
	5. Hour = 25-30 minutes
	6. Hour = 31-36 minutes
	7. Hour = 37-42 minutes
	8. Hour = 43-48 minutes
	9. Hour = 49-54 minutes
1. hour = 55-60 minutes

**IN-PERSON VETERINARIAN PROFESSIONAL SERVICE RATES (EXAM & CONSULTATION)**

**$150/HOUR**

**IN-PERSON VETERINARIAN CONSULTATION & EXAM TIME BASE (MINIMUM) RATES**

**Travel time, technician use, & other requested services are not included in the listed charge(s) below**

* **1st/Initial New Client/Patient Exam & Consultation = (0.7-hour minimum**)
	+ \*includes review, evaluation, assembly, of previous medical records and integration into all client/patient service systems\*
* **Annual Wellness Exam & Consultation\* = (0.5-hour minimum)**
	+ includes life-style assessment, weight & nutritional assessment; internal & external parasite evaluation & recommendation; *cursory\** nose to tail examination; patient report card; detailed in-person & electronic education information & resources (CE)
* **Extended Wellness Exam & Consultation = (0.1-hour increments)** added to the annual exam & consultation**)**
	+ Standard Annual Wellness Exam & Consultation PLUS additional problem/concern/illness (i.e.: itching/licking/hairloss (skin); ear(s)/eye(s); limping/lameness/arthritis; growths/lumps; behavior issue, etc.)
* **Exam & Consultation = (0.5-hour minimum)**
	+ Problem/concern/illness: (i.e.: itching/licking/hairloss (skin); ear(s)/eye(s); limping/lameness/arthritis; growths/lumps; behavior issue, etc.); patient discharge instructions; detailed electronic education information & resources
* **Recheck = (0.2-hour minimum)** then billed in 0.1-hour increments
* **2nd Opinion (0.7-hour minimum)** then billed in 0.1-hour increments
	+ \*\*includes gathering (if necessary), assembly, review & evaluation of previous medical records and test results\*\*
* **Quality of Life Assessment & Treatment Plan = (1-hour minimum)**

**DVM *SERVICE-ONLY* APPOINTMENTS (NO EXAM/CONSULTATION)**

**$100/HOUR**

*vaccinations, labwork sample collection (blood, urine, fecal) nail trim, anal gland expression, blood pressure, injection(s), medication administration*

* **Home Visit** = (**0.2-hour minimum)**
* **In-Clinic Visit = (0.1-hour minimum)**

**VIRTUAL VETERINARIAN PROFESSIONAL SERVICE & CONSULTATION BASE (MINIMUM) RATES**

**$100/HOUR**

***1/3rd less than in-person service rate & no travel rate fees***

**Phone/Video/Email/Chat-Text**

\*\*includes doctor – pet parent interactions as well as case research/inquiry done on the pet or pet parent’s behalf (doctor – doctor/specialist interactions)

* **Chat/Text/Email** (**0.1-hour minimum**)
* **Phone/Video** (**0.3-hour minimum**)

*Professional services (including exam & consultations) performed* ***outside normal business hours*** *(Monday-Friday 8am-6pm & Saturday 10am-2pm) may be subject to a* ***25-50% increase*** *in base professional service hourly rate(s).*

For all consultations and exams, the ***minimum time charge*** is listed. Additional time requirements are subject to additional veterinary professional service rates

**Technician Service-Only Appointments – TBD**

**OTHER WELLNESS SERVICES**

* **Annual Deworming (cats/dogs) – $10.00 + medication cost**
* **In-House Canine Heartworm Antigen Test – both female & male worm (HWT) = $20.00**
* **In-House Feline FeLV/FIV Test = $39.00**
* **Wellness Fecal evaluation** (direct/float) **= $31.00 (with sample collection)**

\*\***Fecal sample collection = $5.00 –** charge removed if sample collected prior to visit

* **Wellness Panel** (Chem 10/CBC) = **$65.00**
* **Wellness Panel+HWT** (Chem 10/CBC/HWT) **= $80.00**
* **Wellness Panel+UA = $90.00**
* **Wellness Panel+UA +HWT = $105.00**
* **Canine Nail Trim** (S) **= $20.00**
* **Canine Nail Trim** (M/L) **= $25.00**
* **Feline Nail Trim** (simple) = **$15.00**
* **Nail Trim** (extended/difficult or dremel) **= $40.00**
* **Anal Gland Expression = $30.00**

**VACCINATIONS**

**Duration of Immunity (DOI)\* -** **DOI is *Valid after initial and 1st annual vaccination series completed***

|  |  |
| --- | --- |
| Canine | Feline |
| Rabies (3 yr DOI) = $20.00 (includes rabies tag & certificate) |
| DHPP (3 yr DOI) = $20.00 | **FVRCP (3 yr DOI) = $20.00** |
| Leptospirosis (1 yr DOI) = $20.00 | **FeLV (2 yr DOI) = $39.00** |
| Bordatella (Intranasal – 1 yr DOI) = $20.00 | **Microchip Placement = $24.00** |

**OTHER PROFESSIONAL SERVICES**

**\***list ***not*** inclusive of all services offered**\***

|  |  |
| --- | --- |
| * **Ear clean = $20.00** (1-ear)**/$25.00** (2-ears)
 | * **Schirmer Tear Test = $20.00**
 |
| * **Ear Cytology = $40.00**
 | * **Fluorescein Dye Stain = $20.00**
 |
| * **Ear Mite Check $15.00**
 | * **Ear Cytology & Mite Check = $50.00**
 |
| * **Mass Aspirate (no cytology) = $10.00**
 | * **Mass Aspirate addl site(s) per site (no cytology) = $5.00**
 |
| * **Mass Aspirate & Cytology = $50.00** (1 mass)
	+ **$65.00 –** 2 masses/**$80 –** 3 masses
 | * **SQ Fluid Administration = $40.00**
 |
| * **Skin scrape/smear & Cytology = $40.00**
 | * **Clip & Clean Wound = $20.00-$70.00+**
 |

**PHARMACY & PRESCRIPTION (RX) SERVICES**

***OUTSIDE (HUMAN) PHARMACY SERVICES*** *(i.e.: Walgreens, King Soopers, etc.)*

* **Outside Pharmacy Rx (Written)** given to or emailed to pet parent – **$5.00**
* **Outside Pharmacy Rx (Called-in/Faxed) - $15.00**
* **Outside Pharmacy Rx Refill Authorization - $5.00**

***IN-HOUSE PHARMACY SERVICES* – $10.00 + medication cost**

* **Administered Medications**
	+ Topical/oral/injectable ***given/applied*** to the pet by the veterinarian/technician
* **Prescribed Medications**
	+ Topical/oral/injectable medications ***dispensed/sent home*** with the pet parent

***MMVC ONLINE PHARMACY SERVICES (use of either Vetsource or Vet’s First Choice)***

* **MMVC Online Pharmacy Set-Up (initial) - $10.00**
	+ Medications/Food (retail or prescription diets)/Pet Supplements/Supplements/Supplies & OTC Pet Products shipped to your home.
		- *Exclusive rotating manufacturer rebates & online pharmacy site promotions available!!*
* **Refill Authorization –** ***FREE\*\**** (*with current examination & bloodwork as directed by the veterinarian*)

**PROFESSIONAL SERVICE CHARGES**

Listed charges for exam & consultations are ***estimated*** and displayed as the ***maximum time*** allotted per visit for the price listed.  Professional services lasting longer than the maximum appointment time (i.e.: 30 minutes) will be billed at an hourly professional services rate rounded to 1/10th hourly increments.  Exam and consultations not lasting the full estimated time maximum are charged the exam and consultation fee in full.

Most professional service fees are charged at an hourly billing rate rounded in 1/10th increments.  While exam & consultation visits have pre-determined set charges, it is important to note that charge reflects a specified amount of time only.  Visits extending over the specified time, may be subject to additional professional service fees.

Professional service fees may include but are not limited to phone, email, & text communications, virtual (telemedicine/teleadvice/teletriage) visits & consultations, prescription (refill) requests & approvals, information assembly & research – including previous medical record collection or review, symptom/disease investigation, outside specialist consultation, and treatment, therapy, or medication adjustments.

Professional services (including exam & consultations) performed outside normal business hours (Monday-Friday 8am-6pm & Saturday 10am-2pm) may be subject to a 25-50% increase exam & consultation charges as well as base professional service hourly rate(s).

**PAYMENT & BILLING**

Payment is due at the time services are rendered. QuickBooks Free Bank Transfer/(e)Check, Cash, [Venmo](http://www.venmo.com/mausbachmobile) (@mausbachmobile) or Debit Card are ***preferred***. Visa, Mastercard, Discover, and AmEx also accepted. A $1.00 minimum or 3% total invoice (whichever is greater) processing charge will be added to initial invoice(s)***. Processing charge(s) will be removed if payment is made by QuickBooks Free Bank Transfer, cash, Venmo, or (e)check***. Please make all checks payable to Mausbach Mobile Veterinary Care, LLC. A $50 fee & loss of check writing privileges will be assessed for any returned checks.

Prescription refills as well as patient investigation and research will be billed at the time of initial invoice generation and accumulate by calendar month. The collective month's charges will be billed monthly at the end of the month. Any billed services are due when the statement is generated. A $50 late fee will be assessed for any payments received >15 days from the end of month billing statement generation or >30 days from initial invoice generation.

***To avoid late fees***, it is advised to keep a form of payment (credit or ***debit card***) on file (safely token-encrypted and stored within the practice management software system) with Mausbach Mobile Veterinary Care LLC), therefore payments can be processed when services are rendered. Any billed services are due when the invoice is generated. A $50 late fee will be assessed for any payments received >30 days from invoice generation.